



AMERICAN CANCER SOCIETY PATIENT NAVIGATOR PROGRAM

PROVIDING ASSISTANCE THROUGHOUT THE CANCER EXPERIENCE

MANY PATIENTS FACE THE CANCER JOURNEY WITH LIMITED PERSONAL RESOURCES, AND BARRIERS IN ACCESSING CARE. TO HELP MEET THE NEEDS OF PATIENTS AND FAMILIES, SOCIETY PATIENT NAVIGATORS WORK ON-SITE IN HEALTH CARE SYSTEMS AROUND THE COUNTRY.

“EVERY PATIENT DIAGNOSED WITH CANCER HAS A SENSE OF BEING LOST. THE AMERICAN CANCER SOCIETY IS THERE AT A MOMENT WHEN THE PATIENT MAY NOT KNOW WHICH WAY TO TURN; MAY NOT EVEN KNOW WHAT QUESTIONS TO ASK THEIR PHYSICIAN. THE SOCIETY’S PATIENT NAVIGATOR PROGRAM HELPS PATIENTS FIGURE OUT WHICH WAY TO GO AT A MOMENT WHEN CONFUSION REIGNS.”
- ELIZABETH MARCUS, MD, FACS, JOHN H. STROGER HOSPITAL, CHICAGO, IL

Patient navigation in cancer care is individualized assistance for patients, families, and caregivers to help overcome barriers and facilitate timely access to quality medical and psychosocial care from pre-diagnosis through all phases of the cancer experience.

Every year, more than one million Americans are diagnosed with cancer. As a patient-centered service delivery model, navigators are trained to respond to the needs of patients and their families by identifying barriers, assisting in care planning, and helping to coordinate services and resources to support the patient.

Navigators become a vital part of the oncology team, providing patients with a link to non-clinical services,

allowing the rest of the team to focus on the clinical aspects of treatment.

Navigation services and programs are provided by culturally competent individuals and offered in a variety of settings, from community health centers to oncology treatment facilities.

BENEFITS TO THE HEALTH CARE SYSTEM:

The Society provides a trained staff member to work within your health care system team. We also provide the navigator tools and resources available through the Society, as well as other local, regional, and national resources to meet the needs of your patients. Navigators can help patients orient to the facility and understand available resources.



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